



JANUA

CARGO SURVEYS & CLAIMS MANAGEMENT

**INNOVATING
EXPERIENCE**

WHO WE ARE

The idea to merge the **long-time experience** in issues concerning the **storage and transport of cargoes** with the one in the **technical and bureaucratic management** of a claim procedures gave birth to **JANUA Cargo Surveys & Claims Management**.

JANUA provides its Clients with special, dedicated assistance in order to prevent, handle and mitigate any losses arising from an average. Services offered include:

TECHNICAL ADVICE | PRE-LOADING INSPECTION | QUALITY CONTROL | CARGO SURVEY | VESSEL PERFORMANCE SURVEY | LASHING AND SECURING OF MACHINERIES OR HEAVY LOADS | VESSEL DISCHARGE ASSISTANCE | TECHNICAL AND BUREAUCRATIC ASSISTANCE | LOSS PREVENTION AND MITIGATION (recovery sale)

KNOWLEDGE AND EXPERIENCE

JANUA boasts a **wide knowledge on all issues** related to the **storage and transport of any kind of commodities**, with a specific experience on the **perishable ones**, and particularly:



- **Fresh Tropical and sub-tropical fruits**
- **Fresh Vegetables and roots**
- **Refrigerated, frozen, quick frozen and differently preserved meat and seafood**
- **Cereals, seeds and by-products** (wheat, soybean, corn, barley, meals, flours, etc.)
- **Spices and other colonials** (coffee, cocoa, sugar, etc.)
- **Vegetable oils**
- **Timber**
- **Chemical and pharmaceuticals products**
- **Steel** (coils, sheets, bars, etc.)
- **Marble and stone**

Thanks to our proficiency in the inspection techniques and to specific technical equipment we are able to perform **accurate damage evaluations** and to ascertain the relevant causes.

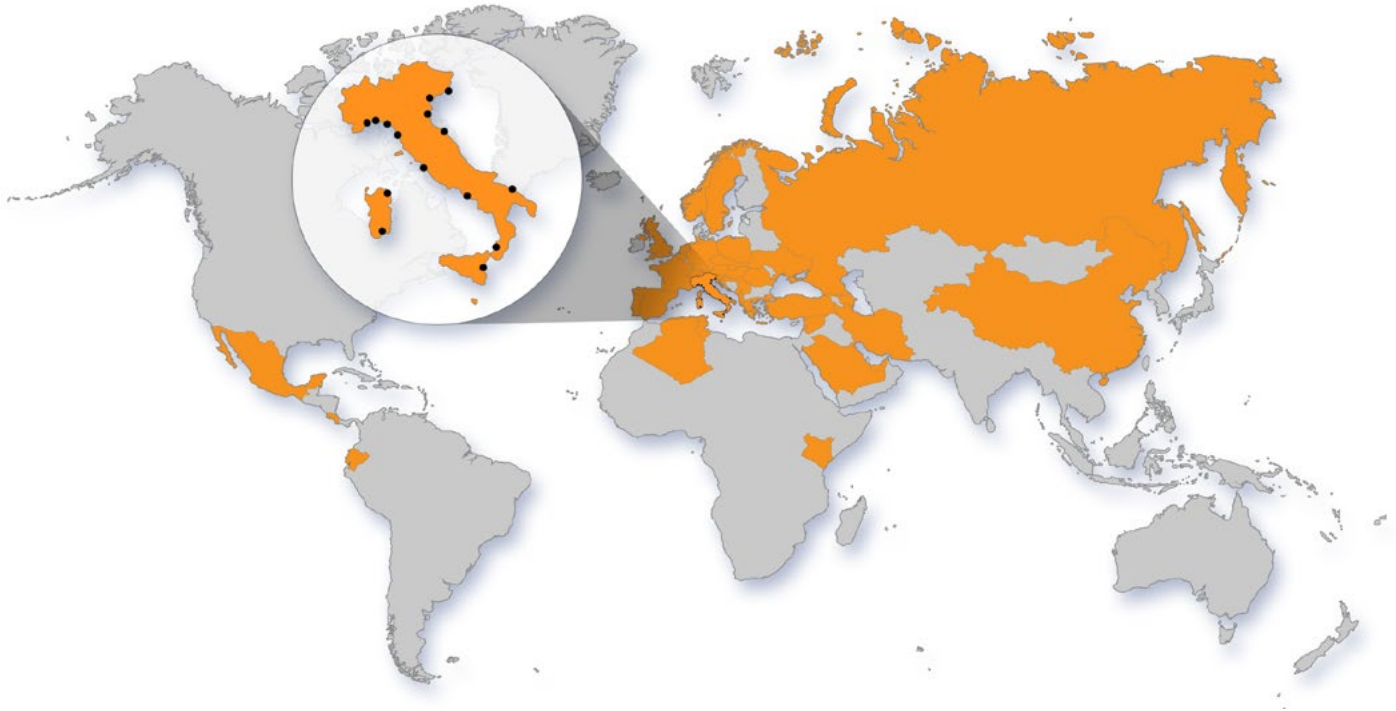
Through our partnership with a worldwide network of Marine and Cargo Surveyors, JANUA is also able to provide the following services:



- **Technical consulting** on stowage, lashing and securing of heavy loads such as machineries, yachts, etc.
- **Sealing/unsealing certifications**
- **Vessel's draft**, on/off-hire, condition and bunker surveys
- **Quality controls**
- **Cargo sampling**
- **Technical and legal consulting** on food health matters

WHERE WE ARE

The **headquarter** of **JANUA Cargo Surveys & Claims Management** is based in **Genoa (Italy)**: from here, and through our **network of highly qualified Correspondents**, we are able to provide immediate assistance in Italy and in more than 40 countries in Europe and in the rest of the world.



OUR TEAM

FRANCESCO FRISONI

Manager, Cargo Surveyor

- Graduated in Environmental Sciences on 2002.
- Between 2002 and 2004 worked as Technical Consultant for environmental health, H.A.C.C.P., Quality Assurance.
- In 2004 he joined one of the most prestigious Studios of Surveys and technical consulting. where he started working as Cargo Surveyor on fresh fruit and perishable cargoes.
- After 8 years of field experience, during which he handled claims in many European and Mediterranean Countries (among which Algeria, France, Germany, Italy, Libya, Montenegro, Poland, Slovenia, Spain, Switzerland, Syria, Turkey and Ukraine), on 2012 he founded JANUA Cargo Surveys & Claims Management.

FEDERICA USAI

Claims Specialist

- Graduated in Environmental Sciences at the University of Genoa on 2002,
- Technical Consultant in the Agricultural sector and in the management of European Funding for Agriculture
- She started working in the insurance / industrial sector, dealing with claims, following all the steps, from the request for compensation to the treatment of the damage, gaining a complete experience in the claim handling.
- Since 2015 she joined Janua Cargo Surveys and Claims Management.



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